

LIMITED WARRANTY

Rinnai Water Heater

Warranty06/2006

What is covered?

This Warranty covers any defects in materials or workmanship when the product is installed and operated according to Rinnai written installation instructions, subject to the terms within this Limited Warranty document. This Warranty applies only to products that are installed by a state qualified or licensed contractor. Improper installation may void this Warranty. Rinnai strongly suggests that you use an installer who has attended a Rinnai product knowledge class before installing this water heater. This Warranty extends to the original purchaser and subsequent owners, but only while the product remains at the site of the original installation. This Warranty only extends through the first installation of the product and terminates if the product is moved or reinstalled at a new location.

How long does coverage last?

Item	Period of Coverage (from date of purchase)		
	Commercial	Residential	Residential Designer Plus Series
Heat Exchanger	5 years *	10 years *	12 years *
All Other Parts and Components	5 years *	5 years *	6 years *
Reasonable Labor	1 year		

* Note: Period of coverage is reduced to 3 years from date of purchase when used as a circulating water heater within a hot water circulation loop, where the water heater is in series with a circulation system and all circulating water flows through the water heater, and where an on-demand recirculation system is not incorporated.

On-demand recirculation is defined as a hot water recirculating loop or system that utilizes existing hot and cold lines or a dedicated return line, and only activates when hot water is used. It can be activated by a push button, motion sensor, or voice activation but not by a temperature sensor. A timer added to a standard recirculating pump is not considered as on-demand.

What will Rinnai do?

Rinnai will repair or replace the product or any part or component that is defective in materials or workmanship as set forth as follows. Rinnai will pay reasonable labor charges associated with the repair or replacement of any part or component. All repair parts must be genuine Rinnai parts. All repairs or replacements must be performed by an individual or servicing company that is properly trained, state qualified or licensed to do the type of repair.

Replacement of the product may be authorized by Rinnai only. Rinnai does not authorize any person or company to assume for it any obligation or liability in connection with the replacement of the product. If Rinnai determines that repair of a product is not possible, Rinnai will replace the product with a comparable product, at Rinnai's discretion. If a component or product returned to Rinnai is found to be free of defects in material or workmanship, or damaged by improper installation or damaged during return shipping, the warranty claim for product, parts and labor may be denied.

LIMITED WARRANTY

Rinnai Water Heater

Warranty06/2006

How do I get service?

You must contact a qualified/authorized service provider for the repair of a product under this Warranty. For the name of a qualified/authorized service provider please contact your place of purchase, visit the Rinnai website (www.rinnai.us), call Rinnai at 1-800-621-9419 or write to Rinnai at 103 International Drive, Peachtree City, Georgia 30269.

Proof of purchase is required to obtain warranty service. You may show proof of purchase with a dated sales receipt, or by registering within 30 days of purchasing the product. Please complete the Registration online at www.rinnai.us or mail the Registration card to Rinnai at the address shown on the card. Receipt of Registration by Rinnai will constitute proof-of-purchase for this product. However, Registration is not necessary in order to validate this Warranty.

What is not covered?

This Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, force majeure, improper installation, improper maintenance or service, inadequate water quality, scale buildup, freeze damage, or for any other causes other than defects in materials or workmanship. This Warranty does not apply to any product whose serial number or manufacture date has been defaced. This Warranty does not cover any product when used as a pool or spa heater. (See Water Quality in Care & Lime Section.)

Rinnai is not liable for any special, incidental, indirect or consequential damages that may arise, including damage to person or property, loss of use, failure to install drain pan under unit, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Limitation on implied warranties

Any implied warranties of merchantability and fitness arising under state law are limited in duration to the period of coverage provided by this limited Warranty, unless the period provided by state law is less. Some states do not allow limitations on how long an implied Warranty lasts, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.